

PikMyKid – Camp J Pick-up App

This summer we will be utilizing a new app call PikMyKid to help organize the camp dismissal process. The program is a phone app downloaded onto your smart phone (found in the app store) and will allow you to notify us of pick-up changes and authorize others to pick up your camper. It will also alert you when your child has been picked up, as well as help us organize the car line during pick-up.

The registration process is easy and we ask that all parents register with the phone app as soon as possible. Attached you will find the user guide and below you will find a link to a tutorial video to help you understand how to use the application and assist you with this transition. Please make sure you register with your personal current mobile phone number that we have on file for you and that it is a current number or the app will not allow you to access your child's information for security reasons.

Our School Verification Code: TUS4858400

Tutorial video: <https://vimeo.com/226681351/75d83663c0>

If you do not think we have your mobile number on file or if your child does not appear in your app's home page, contact support@pikmykid.com after registration, with your child's name, school, grade, and updated contact information for you.

Anyone who will be picking up your child should also register themselves with the application. Their screen will be blank and they will not have any authorization until you allow it within the app.

Also, please keep a look out for the new car tags going home soon. Thank You for your patience and cooperation!



PARENT APP USER GUIDE

Get Started

The app is available for download. Search "Pikmykid" on your smartphone's app store (Google Play, Windows or iTunes).

Registration

Once you have downloaded the PikMyKid phone app, you will press the "Sign Up" button and fill out the form.

OTP Code

After you press submit, you will be sent an OTP code by text message. Please enter this code into the next screen. This will complete your registration process!

Don't see your child?

If you are a parent/guardian and see a blank screen, please contact support@pikmykid.com to correct the issue. It is likely that the school did not have your mobile number on file.

Each parent & user will need to register on their own smartphone with their own information.

The image shows a smartphone screen with a "Sign Up" form. The form includes the following fields: First Name (with a sub-label "Your First Name"), Last Name (with a sub-label "Your Last Name"), Email, Country (a dropdown menu currently showing "USA or Canada (+1)"), Mobile (with a sub-label "Mobile Number"), Password, and Confirm Password (with a sub-label "Confirm Password"). At the bottom of the form, there is a checkbox labeled "I accept terms and conditions" and a yellow "Sign Up" button.

Questions?

Email support@pikmykid.com

Be sure to include the name of your child's school, the child's name, and your mobile number - as well as outline any questions (i.e. Blank Screen, OTP code missing)



PARENT APP USER GUIDE

Q How do I change my child's Pick Up Mode?

1. Open the Pikmykid app and click the pencil icon next to the school name. Then select the blue edit button next to your child's name. A new calendar page with student information will then be visible. Choose the date on the calendar, select "Change Pick Up Mode" and continue.
2. Select your child's new pick up mode from the drop down menu and decide if it is a recurring change—if so, for how long and how often (weekly, daily, monthly etc).
3. Press Done! You and the school will now be able to see the change on your child's calendar!

Q How do I allow someone else to pick up my child?

1. Open the Pikmykid app and click the pencil icon next to the school name. Then select the blue edit button next to your child's name. A new calendar page with student information will then be visible. Choose the date on the calendar, select "Delegate" and continue.
2. Enter the person's name and mobile number from your contact list. From the drop down menu select how they will be picking up your child and decide if it is a recurring change—if so, for how long and how often (weekly, daily, monthly etc).
3. Press Done! You and the school will now be able to see the change on your child's calendar!

Q How do I announce my arrival to the school?

1. Parents can only announce during your school's **set dismissal hours for car riders or walk ups.**
2. Make sure your phone's location services are **on** and the toggle switch next to your student's name is **green.**
3. Stop at the stop sign and click the GREEN ANNOUNCE button.

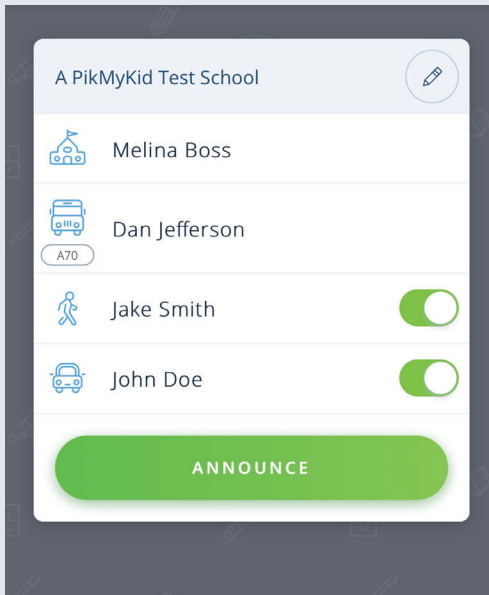
App Support

From the menu (≡) in the top right corner of the app, select "Support". Fill out and submit the form to be connected with a friendly customer service human.



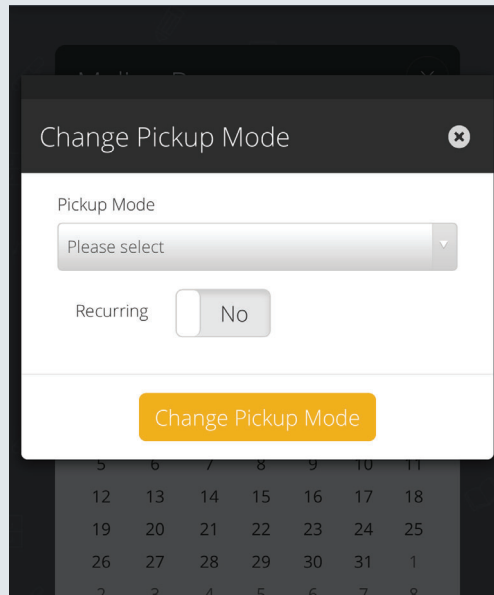
PARENT APP USER GUIDE

Announcing



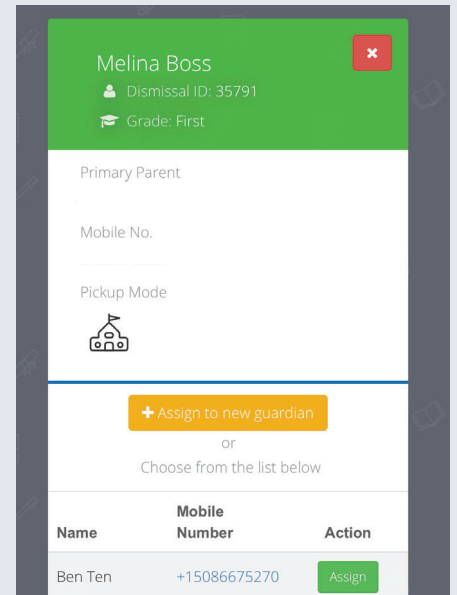
The app's home screen allows you to see your children, view their pickup mode, and announce your arrival.

Pickup Changes



From this screen, you will be able to change the way your child will go home. You can also make this a recurring change.

Delegation Changes



To change who your child goes home with, you'll use this menu by entering the mobile number of the delegate.

App Support

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